

December 2024

CITY OF MEMPHIS
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Monthly Newsletter

- **Great News!! E-billing is now available. eBill is a FREE service that will allow customers to step away from paper bills, get an email once bills are available, and be able to view your bill via an eBill eCommerce account. ePay allows customers to pay their water bill or miscellaneous payments via their eCommerce account. The convenience fee is 2.99%. Please visit our website, call, or come by the water office for more information.**
- **Recently the Texas Utilities Code, Chapter 182, made customers' utility bill information confidential. This prohibits disclosing any information contained in your account to anyone who is not listed as the customer. The City has a form available that allows disclosure of your account information, if you give permission to do so. For more information or to request a form, please contact the Water Department.**
- **Shop Local! There will be many businesses having an Open House this month. Please see the Chamber of Commerce calendar for more information.**
- **The City Council meeting will be on Monday, December 9, 2024, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, December 6, 2024.**
- **The Chamber of Commerce will be having their 2nd Christmas in Memphis Light Contest in the City Park on December 16, 2024, at 6 p.m. For more information, please contact the Chamber of Commerce.**
- **The Angel tree is set up at City Hall in partnership with Meals on Wheels. Please come by and select an angel. For more information, please contact City Hall at 806-259-3001.**
- **The Memphis Volunteer Fire Department will be sponsoring a Toy Drive for children in the community. Collection boxes are set up at the Dollar General, Chamber of Commerce Office, City Hall, Memphis Library, and the Fire Department. Applications for the program will be sent to local elementary schools or you can contact City Hall to obtain one.**
- **Panhandle Community Services is asking for donations to fill their Hygiene Closet. There is a drop off located at 605 W Main.**
- **The City Offices, Municipal Court, Public Library, and Landfill Gate will be closed on December 24th & 25th, to observe Christmas and closed on December 31st & January 1st, to observe New Years.**

- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department, to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**
- **Several area codes in Texas, including the 806, now require you to dial all 10 digits when making a local call, including cell phone numbers.** Here are some area numbers you may need:
 - AEP Electric: (800)723-7430
 - Cemetery Association President Randy Phillips: (806)259-3625
 - Chamber of Commerce- (806)259-3144
 - District Adult Probation: (806)259-3388
 - Greenlight Gas: (806)447-1377
 - Hall County Agent Office: (806)259-3015
 - Hall County Appraisal District: (806)259-2393
 - Hall County Clerk Office: (806)259-2627
 - Hall County Dispatch/County Jail: (806)259-2636
 - Hall County Hospital District Indigent Health Care Program: (806)259-3504
 - Hall County Judge: (806)259-2511
 - Hall County Justice of the Peace: (806)259-3116
 - Hall County Home Delivered Meals: (806)259-3212
 - Hall County Sheriff Department: (806)259-2151
 - Hall County Tax Office: (806)259-2125
 - Hall County Treasures Office: (806)259-2421
 - Memphis Animal Control (Hall County Dispatch): (806)259-2636
 - Memphis City Pool: (806)204-1777
 - Memphis Fire Department: (806)259-2323
 - Memphis Municipal Court Judge: (806)259-3539
 - Memphis Police Department: (806)259-2916
 - Memphis Post Office: (806)259-2031
 - Memphis Public Library: (806)259-2062
 - U.S. Post Office: (806)259-2031