

CITY OF MEMPHIS
721 W. Robertson Street
Memphis, Texas 79245
Phone: (806)259-3001 Fax: (806)259-3852
www.memphistexascity.com

Monthly Newsletter

Important Notice: The City Council adopted the budget for 2024-2025 that includes the following rate and fee increases:

Residential & Commercial water minimum usage for the first 2,000 gallons based on meter size:
3/4-inch meter to \$25.00 inside the city limits, \$30.00 outside the city limits.

3/4-inch double meter to \$30.00 inside the city limits, \$35.00 outside the city limits.

1-inch meter to \$26.60 inside the city limits, \$31.60 outside the city limits.

1 1/2-inch meter to \$29.75 inside the city limits, \$34.75 outside the city limits.

2-inch meter to \$35.00 inside the city limits, \$40.00 outside the city limits.

Sprinkler Fire Protection to \$38.50 inside the city limits, \$43.50 outside the city limits.

Elimination of vacation rates of water only service, therefore customer accounts will be charged for water, sewer and refuse services.

Residential sewer service will increase to \$25.00. Commercial sewer service will increase to \$26.00 for the first 2,000 gallons based on water usage and \$2.50 per additional 1,000 gallons based on water usage.

Residential Refuse service will increase to \$31.00 inside the city limits and \$46.00 outside the city limits.

Commercial Refuse service will increase to \$48.00 for weekly pickup inside the city limits, \$53.00 for weekly pickup outside the city limits, and \$58.00 for 3+ pickups per week inside the city limits, \$63.00 for 3+ pickups per week outside the city limits.

Connection fees for a new sewer tap will increase to \$400.00. Cemetery lots will increase to \$500.00 per lot. Cemetery burial permits will increase to \$75.00. Vendor permits will be \$50.00 per day.

- **Important Survey Request:** On our website you will find a survey for Service Line Inventory. If you can, please take the time to fill out the survey with as much information as you can. This survey is also available in paper format at the water office. If you have any questions please contact City Hall, 806-259-3001.
- The next City Council meeting will be on Monday, October 7, 2024, in the Council Room at City Hall beginning at 6:00 p.m. A list of the agenda items will be posted on the city website and the front glass at City Hall on Friday, October 4, 2024.
- The City Offices, Municipal Court, Public Library, and Landfill Gate will be closed Monday, October 14, 2024, to observe Columbus Day.
- The Chamber of Commerce will be hosting a Health Fair on October 15th from 8 a.m.-2 p.m. For more information, please contact the Chamber at 806-259-3144.
- There will be a Halloween themed Blood Drive on Saturday, October 19, 2024, 11 a.m. -2 p.m., at the Community Center at City Hall.

- Trunk or Treat/Halloween on the Square will be on October 26th. If you would like more information, please contact Chamber of Commerce.
- **The city is dedicated to cleaning up the town and we appreciate your efforts in keeping it clean. The landfill is FREE to Memphis residents and businesses except for roofing materials, tires, appliances containing freon and demolition debris. There is a charge for those items and prices can be acquired by visiting the website or calling (806)259-3001. Landfill hours are Monday – Saturday 8:00 am – 5:00 pm and closed from 12:00 pm – 1:00 pm for lunch. We also want to remind citizens that the alley behind your property is the homeowners' responsibility to mow and keep clean, that includes debris, tree limbs, and grass clippings. Please do not use the dumpsters to throw away grass clippings, as they are accepted for free at the landfill.**
- The City would like to encourage any resident that has a shelter or basement to contact City Hall or the Fire Department, to have it on record, in case of bad weather. This information can be helpful to first responders in case of an emergency. The city has a public storm shelter located in the community center. Signs are posted on the outside of the entrance. When you hear the City sirens sound continuously for one minute, a tornado has been spotted and you should seek shelter immediately. When there is one short siren, for a few seconds, all is clear, and it is safe to come out of shelter. The Memphis Volunteer Fire Department will be conducting siren test every 2nd and 4th Monday of the month. As a reminder, the Fire Department still has free smoke detectors. Contact Nick Narvaez at 806-259-2323.
- School is back in session, so please be cautious in the Memphis ISD school zones during the hours of 7:15 a.m. and 4:30 p.m. Fall sports are underway, visit their website at www.memphisisd.net for a complete schedule.
- **The water department allows delinquent customers to make payment arrangements to bring their account current. All accounts with delinquent balances for more than two consecutive months must be paid in full to avoid disconnection.** As a reminder, you can pay your water bill online at www.ThePaymentGroup.com. We also offer draft payments from any bank account. If you are interested, a form is available at the water office. You can drop your water bill payment in the fire hydrant drop box by the front door of City Hall. If you have any issues or questions about your water bill, please contact City Hall immediately.
- If you see a streetlight out, you can report the outage to City Hall or online at the Southwestern Electric Power Company's website www.swepco.com.
- The Memphis Police Department would like to remind citizens to deter burglary by keeping your valuables secured, locked up & lit up. **IF YOU SEE SOMETHING, SAY SOMETHING! CALL 806-259-2636 TO REPORT ANY SUSPICIOUS PERSONS OR ACTIVITY!**