

Per Texas Commission on Environmental Quality (TCEQ), a Lead Service Line Inventory survey for The City of Memphis is due by October 16, 2024.

In order to complete our inventory, we are asking all residents to please fill out the *customer-owned* portion of the survey for your home. (If you are renting, ask the owner/manager to fill out the survey.)

Please note: The service line we are taking inventory of is the water line that runs from the meter (or water main) to your home or building.

Customer-Owned Portion of Service Line Inventory Survey

1. Unique Service Line ID: _____
2. Location Identifier – Street Address: _____
3. Other Location Identifier (If no street address): _____
4. Sensitive Population: Yes or No (Select yes if sensitive subpopulation ex: daycare, school, multifamily home. (If yes-other, describe) _____)
5. Disadvantaged neighborhood: Yes or No (Does location meet state affordability guidelines or other measures)
6. System-Owned Portion Service Line Material Classification: Pick one of the 9 choices
 - a) Lead
 - b) Lead-Lined Galvanized
 - c) Galvanized
 - d) Non-Lead Copper
 - e) Non-Lead Plastic
 - f) Non-Lead Other
 - g) Unknown – Likely Lead
 - h) Unknown – Unlikely Lead
 - i) Unknown – Material Unknown
7. If Non-Lead, was material ever previously Lead: Yes, No, or Don't know
8. Service line Installation date: _____ (Date, year, or estimated date range when the service line was installed or replaced)
9. Service line size: _____ (diameter is size)
10. Basis of Material Classification: Pick one of the 9 choices
 - a) Previous Materials Evaluation
 - b) Installation Record (ex. Tap card)
 - c) Installation date after lead ban
 - d) Service line diameter is > 2 inches
 - e) Service line repair or replacement record
 - f) Predictive Model
 - g) Water Sampling only w/no records
 - h) Field Inspection only w/no records
 - i) Other (describe) _____
11. Was the service line material field verified: Yes or No
12. If "yes" service line material was field verified, Describe the field verification method:
Pick one of 8 choices
 - a) Customer self-identification
 - b) CCTV investigation at curb stop – internal
 - c) CCTV investigation at curb stop – external
 - d) Water Quality sampling
 - e) Mechanical Excavation at one location
 - f) Mechanical Excavation at multiple locations
 - g) Visual Inspection at the meter pit
 - h) Other (describe) _____
13. Date of Field Verification: _____